



# Returns Form

Please complete this form and return it with your device and bPay chip. **If you didn't purchase your device from our eShop on bPay.co.uk, you must include your receipt.** We'll send you a replacement or refund, subject to eligibility. We've included an address label to use when returning your device to us.

## About you

Title

House name/number

First name

Street

Last name

Town

Email

County

Phone

Postcode

## Your device

Purchased form

Order number

bPay ID (optional)

Have you activated the device?

Yes

No

## Return details

Date of return

Requested action

Exchange

Refund

Reason

Device damaged

Registration issues

Payment problems

Change of mind

Business Reply  
Licence Number  
RTSY-ZAKK-ACUA



Service Centre Unit 3 Bay 62  
Kuehne & Nagel  
15-23 Claudius Way  
Wellingborough  
NN8 2DH



Attach the above label to the outside of your package. **No additional postage is required.**